

# The In & Out Clubs

## Commitment to Safety



The  
**IN & OUT**  
Naval and Military Club

The well-being of our employees, club members and guests is the Club's highest priority. To ensure this we have a range of additional measures that are designed to help reduce the risk of the transfer of infection, whilst hopefully not impinging too much on your enjoyment. We ask that you exercise a degree of patience, understanding and even a sense of humour as we put these new ways of working into practice and adjust them as we learn from experience and your feedback.

### We have...

- Installed fixed thermal cameras at both reception entrances, perspex screens, additional hand sanitisation stations, touch-free soap dispensers and specialist virus decontamination equipment for bedrooms and other public areas. Including a Fogging Mist Cleaner device that sprays an invisible and odour-free layer of BS/EC certified disinfectant on surfaces.
- Followed the Government's recommendation on Face Coverings and all our staff members are required to wear face covering while at public areas of the Clubhouse.
- Redesigned the layout of the spaces of the Club where food and beverage is served to support table-only service, social distancing, disposable menus, bistro-type service and non-cash transactions whenever possible.
- Maintained our 5-star Food Hygiene rating standards by maintaining and implementing elevated measures.
- Restricted face-to-face show-rounds for the personal safety of clients and sales staff. Offering a virtual tour or hold meetings via a digital platform such as Zoom or Microsoft Teams.

### We ask...

- That when you and your guests come to the Club, you observe what has become the new normal in relation to hand sanitisation on arrival followed by washing your hands, safe disposal/storage of face masks (if worn) and then regular observance of sanitisation as you move around the public areas of the Club. If you trigger one of our new fixed thermal cameras installed at both receptions, please cooperate with reception staff who will ask you to wait in an adjacent private room prior to use of a medical grade hand-held thermal scanning device. This does mean that we advise you do not come to the Club if you are suffering a cold, flu or a flu-like illness that might lead to an elevated temperature.
- That you observe the simple rules that are in place such as table-only service, no cash payments and requisite social distancing.
- That you participate in any national testing and track-and-trace arrangements so that the Club can be informed through those mechanisms should you have been tested positive in the days after a visit to the Club or have unwittingly been in contact with a COVID-19 carrier before you came to the Club.
- That you provide us with the names of any guests you are bringing to the Club in accordance with current government guidance so that we can support the prevailing track and trace requirements. Arrangements will be in place at both receptions to record this.

*We would like to take this opportunity to thank you for your cooperation and we look forward to welcoming you to the Club for an enjoyable but safe experience!*